**SREENIVASA REDDY KOTTHA (Project/Program Manager) PMP Certified (Project Management Certified)**

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**Summary:** A high-motivated, strategic, and results-oriented project manager with 16+ experience and diverse skill set to meet the ever-changing requirements within IT industry.

**Skill set**: Project management, Project plan, project execution, Team handling, Stake holders’ management, budgeting, cost optimization, operational excellence, risk Management, benefit analysis, team augmentation, problem solving, GANT charts, test planning, test strategy, quality assurance, reporting and also played Scrum master & Agile coach roles, project org charts, RACI charts, UX experience design, Functional & Process automation, PowerBI

**Soft skills**: Effective communication, Leadership, drive and initiate, team motivation and good listening, negotiation, problem solving and stake holder management.

**Applications**: Salesforce – SFMC– Sales force Marketing Cloud, SFCC – Sales Force Commerce cloud, OMNI channel, Sterling OMS (Order management system), Sterling WMS- Warehouse management system Oracle PIM (Product induction management), Oracle BCC (Business control centre), Oracle RMS – Retch Merchandising System, Oracle RPM (Retail Price Management), SIM – Store inventory Management, Retail Insights, Retail POS system – Point of Sale(x-store), SaaS application – Service as a Software applications, SAP S4/HANA, OTC (Order to Cash), FICO(Finance), BW, SCM (Supply chain management)

**Tools**: PowerBI,JIRA, ALM, SERVICENOW, Bit bucket, API tester, SQL, Confluence, SharePoint

**Process**: Agile delivery, Scrum, KANBAN, Waterfall model

**Work experience:**

* **Tata consultancy services: (Dec2021 – Till date) Work location: India**
* Developing detail level of plans, strategy, executing projects on time, improving the operational excellence and creating a business value proposition. Projects run in the long term and creating a value of more than 5M $
* Coordinated the setup of overall project governance (e.g., project org charts; roles & responsibilities, RACI charts, communication / stakeholder management) required for each assigned project.
* Overall reporting & Governance calls along with Vice president level on overall delivery and generate reports in PowerBI to generate much more insights on Sales, returns, overall profit, Tax and SLA’s and OLA’s and all other KPI standards.
* Coordinate across cross-functional teams spread across geography to deliver complex programs and define, monitor, and improve critical success metrics for the success of these programs
* Ensure consistent and transparent status updates with all stakeholders (engineering, Business, product, leadership) and develop, communicate, and best practice adoption across the project and teams
* Preparing & Tracking L2 level OKRs closely and understand the impact on the metrics for various deliverables

**Projects:**

* Stryker: (Feb2023 – Till date) As a service delivery manager / Project manager responsible for overall S4 HANA implementation and ITIL/ITSM production operations. KPI’s metrics in Power BI, MTTR, SLA, OLA, KBA and so on. Following GxP compliance such as cGMP (Current Good Manufacturing Practices), GCP (Good Clinical Practice), GLP (Good Laboratory Practice), GPvP (Good Pharmacovigilance Practice) and also supports Quality management, SoX audit along with plant maintenance
* Astellas pharma(Dec2021 – Jan2023) As a project manager accomplished greenfield SAP S4/HANA implementation & it’s roll out across global business and also operational support.
* **Infosys technologies: (Dec 2010 – Nov 2021)** **Work location: Germany, India, United Kingdom**
* Planning, scheduling, coordinating and delivering the IS project outcomes to time, scope, cost and agreed quality
* Defining the scope of work, budget, resources required, time schedule and detailed work allocation with key stakeholders
* Coordinating and prioritizing the project tasks, managing the timelines, maintaining project plans and communicating the status to key stakeholders
* Monitoring and controlling the project cost and financials. Identifying, reducing risk and ensuring that all opportunities are captured and acted upon
* Monitoring and controlling the project management processes
* Ensuring that the project applies contract and claims management in accordance with contractual agreements
* Ensuring the successful close down of the project-on-project completion
* Conducting IS project assessments and gate passing assessments in the domain of expertise

**Projects:**

* ADIDAS GMBH as a project manager: End to end roll out of Salesforce, IBM sterling OMS, SAP handling all cross functional teams of more than 80 members team and project with roll out of 18 countries. Work Location: Herzogenaurach, Germany
* GAP as a lead - One of the leading retailers in US, e-commerce and sterling order management system for better order management and delivery.
* Nordstrom as a lead role: Oracle retail suite for retail business and having a team of automation and inhouse product developments
* Holland & Barrett International as a retail consultant at UK: Oracle BCC (Business control centre) and website configuration across locations, acted as a consultant and onsite offshore bridge. Work location: Nuneaton, United Kingdom
* Reliance ltd as a lead: Large-scale applications of IBM Sterling OMS (Order Management System) and WMS (Warehouse Management System) and Oracle Point of sale & SIM (Store inventory management system)
* TESCO as a lead - (One of the largest retailers in UK): E-commerce and all back-end process solutions - Oracle PIM – Product information Management, BCC – Business control centre, Market place sellers, OMNI channel solutions. Leading overall Marketplace, Sellers & suppliers onboarding
* TARGET (One of the largest retailers in USA): Implementation of Sterling OMS (Order Management System) and WMS (Warehouse Management System) solutions across the globe.
* **iSOFT R& D ltd (Nov 2007 - Nov2010) Work location: India, United Kingdom**
* National Health Service- UK (Government health care project): Lorenzo product for NHS to provide end to end solutions to all the health care professionals
* Supported quality team members during corrective action updates and contributed to root cause analysis to determine core reason for failures and errors.
* Developed traceability documentation to aid in investigating faults and defects and partnered with senior management/Clients to analyse issues and find appropriate solutions.
* **Education**:
* Bachelor of technology in Information Technology (Engineering) in JNTU with first grade in 2007
* Intermediate in Maths, Physics, Chemistry in Belays Jr college with distinction in 2003
* Secondary education (10th standard) with distinction at Balayesu school in 2000
* **Certifications/Achievements:** PMP - Project Management Professional, Design thinking & emotional intelligence certifications, TCS/Infosys internal certifications on Program management, Agile delivery
* **Awards:** TCS instant award for best team management, Infosys best team player of the award
* **Hobbies/Interests:** Travel, Playing volley ball.
* **Languages**: English, Hindi, Telugu, Kannada,